



Manage your family's healthcare anytime, anywhere



It's 2 a.m. on a Saturday, and your 10-year-old wakes up with a rash and a fever.

You can wait six long hours until the pediatrician's office opens. Or you can talk to a doctor within minutes by phone, tablet or computer, who can evaluate your daughter's rash in real time.

We've all had an illness or injury at an inconvenient time (or location) and would have loved to see a doctor in minutes. Now, through the power of telehealth, we can.

Often, the benefit is peace of mind – learning the rash is nothing to worry about, for instance, might allow a mom and dad to get a good night's sleep. Other times, it's the convenience of a quick diagnosis you need to get things rolling – whether it's a prescription for bronchitis or advice to get to an urgent care center for an X-ray.

Committed to providing the region's highest quality healthcare, Catholic Health in Western New York partnered with Teladoc®, a national leader in telehealth services, to launch CH Care OnDemand in 2020. The health system became the first in WNY to offer around-the-clock virtual medical visits with no appointment necessary. CH Care OnDemand offers a private and secure way for people to connect with local providers from Catholic Health, Catholic Medical Partners, and WNY Immediate Care, as well as Teladoc's nationwide provider network, via a video chat or phone call.

"As we keep innovating to meet the community's needs, telehealth will be a key component in delivering high-quality care – meeting patients where,

when and how they want to receive care," explains Catholic Health CEO Mark Sullivan.

Providers can diagnose, discuss treatment options and prescribe medication for non-emergency conditions like a cold, flu or sore throat; sinus infections; strains and sprains; rashes; allergies; and more. It's also helpful for patients with chronic conditions they may have experienced before, such as a urinary tract infection or pink eye. For instance, a call to CH Care OnDemand might help you avoid an in-person doctor's visit altogether and move straight to getting a prescription or another course of care, quickly, conveniently and cost-effectively.

As always, people should call 9-1-1 or head to the nearest emergency department for serious medical emergencies, but today's technology and medicine has progressed to the point that many less serious medical conditions can be handled quickly, safely, skillfully – and remotely. For a long list of conditions like colds, flu or allergies, CH Care OnDemand enables you to get a diagnosis from the comfort of home, the office, or on the road – and even in the middle of the night.

"We live in an 'on demand' world, and, as the name implies, CH Care OnDemand offers high quality healthcare anytime, anywhere," adds Sullivan.

For more information – or to download the app so your family is prepared – go to CHCareOnDemand.org



Get 24/7
access to our
medical experts

Getting sick doesn't follow a schedule.

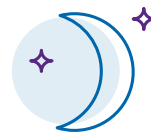
With CH Care OnDemand from Catholic Health, you can access medical care 24 hours a day, 7 days a week from wherever you are – near or far. Just download the app and get help for everything from earaches to coughs to fevers and more.



Rashes
or
fevers



Home
or
away



Day
or
night



Download the app today

